

# **Keele University Concordat Implementation Action Plan 2015 - 2017**

### Introduction

In order to retain our HR Excellence in Research Award (gained in November 2013) we are required to undertake a self-assessment at least every two years to assess progress against our Concordat Implementation Action Plan. This sets out the university's commitment to the implementation of the UK Concordat to Support the Career Development of Researchers - an agreement between the funders and employers of research staff in the UK to improve the employment and support for researchers.

This report accompanies our new Concordat Implementation Action Plan for 2015 – 2017 (Appendix 1) and our updated 2014-15 plan (Appendix 2). The report is designed to highlight key achievements and progress against the original action plan and outline the focus for the next two years. It also sets out how the internal evaluation was undertaken, including how researchers' views were taken into account during the review. The plan covers a period of intense importance for researcher support in the University. The Keele 2015-2020 Strategic Plan sets out the goal of the University to position itself as a world-leading research-led institute with a vibrant research culture: our commitment to the Concordat is a core part of developing and enabling the potential of our research staff.

### How the internal evaluation was undertaken

The internal evaluation was undertaken and created via meetings and email correspondence between staff in the Learning and Professional Development Centre (LPDC), Human Resources, Research Support, the Athena SWAN Support Officer and others. The LPDC repeated the autumn 2013 researcher questionnaire that was originally undertaken in preparation for creating our November 2013 Concordat Implementation Action Plan. The questionnaire was distributed by email via the Research Institutes and Faculty Research Offices and the new staff-created PostDoc forum. We were pleased with an increase in engagement, with the 2015 questionnaire gaining 92 responses against the 61 received in 2013. The new action plan was shared with senior leaders before being approved by the 16 November 2015 University Research Committee.

### Key achievements against the original action plan

Since our November 2013 Concordat Implementation Action Plan, research staff can access a broader range of transferable skills training and development through the Learning and Professional Development Centre (both face-to-face and online), including some courses aimed specifically at research staff (*Principle 3*). This includes revised versions of pre-existing courses such as *Broadening Horizons: Career Management for Research Staff* and new courses in areas such as: intellectual property; impact and engagement (Vitae's *Making Your Mark* and *Engaging Researcher* programmes); blogging for researchers; personal and professional development workshops introducing the Researcher Development Framework and Vitae resources; *Springboard* and *Aurora* development programmes for women staff; and writing for publication provision. Work has also been undertaken to make our Keele Knowledge induction programme for new staff more relevant to researchers, with a Research Ethics workshop running 3 times per year as part of the programme (*Principles 3 and 5*). The LPDC has also been engaged in significant pieces of work around developing mentoring (*Principles 4 and 6*) and building capacity for and accessibility to leadership roles (*Principle 2*). The process of developing the Action Plans has focused attention on improving the range of courses, all of which now explicitly map to the Researcher Development Framework to facilitate a researcher's analysis of their training needs and identification of relevant opportunities for development (*Principle 3*).

A key focus for HR over the past year has been the implementation of revisions to the Staff Performance Review and Enhancement (SPRE), the University's appraisal process (*Principle 2*). The University requires all individuals to participate in SPRE and sets out that discussions should take place between January and 31 July. For 2015, 87.3% of SPREs were completed in this timeframe. The revisions are aimed at ensuring that SPRE reviewers provide clear, meaningful feedback that is helpful in enhancing the contribution of the individual, as well as assisting in their development. For researchers, the SPRE conversation should include reference to research plans and how these can be supported. A review of the effectiveness of the changes to SPRE will inform recommendations for further action/support to further embed SPRE into routine management practice. As part of the review HR and the LPDC have asked if the Researcher Development Framework is being used in development discussions.

With respect to recruitment and selection activity, HR ensure that all recruiting areas comply with the University's procedures which seek to ensure fair and robust recruitment decisions for all staff groups, including research staff (*Principle 1*). Training materials to support good practice are updated regularly and the diversity profile of applicants and successful candidates is monitored. The University also monitors the effectiveness of its recruitment procedures. For 2014/2015 84.6% of vacancies were filled first time; this represents an improvement on the previous year of 81.4%. The average time to recruit was 42.7 days compared with 53.3 days on average, within the sector. While no particular problems have been reported to HR in terms of attracting and retaining research staff, moving forward HR wish to review and improve upon the information that is available on the recruitment webpages for potential applicants.

The past year has seen some significant successes for the University in promoting its equality and diversity agenda (*Principle 6*), most notably the development of a new equality and diversity strategy 2015-2020, the delivery of a variety of events under the banner of Keele Unity, completion of the

Stonewall Workplace Equality Index, progress against the Athena SWAN ambitions, and the delivery of a wide range of training and development opportunities.

The University has also recruited a full-time Research Support Librarian (November 2014) who provides advice, support and training specifically for research staff and students in a range of key areas including Open Access publishing and copyright (*Principle 3*). This is a strategic investment and will increase the support and development opportunities available for researchers at Keele.

## **Next steps**

The new plan outlines significant pieces of work around targeted expansion of the central training and development available in response to data gained in the researcher survey; ensuring current provision is more accessible and relevant to researchers; improving induction for research staff; scoping the career support available in the sector to better improve our provision to staff; work around mentoring support; developing research cultures and research leadership; markedly increasing the writing support available; and reviewing personal and professional development resources and activity to increase relevance to research staff.

Through examining the results of the October 2015 researcher survey we can further develop our offer and support in areas that research staff have identified as a development need - for example, enlisting external providers to centrally deliver media training and a grants workshop. We will also be developing our Successfully Managing a Research Award course into an online learning pool course to increase its accessibility and relevance. In our action plan below, we commit to increase the number of research staff engaging with training and development opportunities offered through the Learning and Professional Development Centre by at least 15% between November 2015 and November 2017. The success of workshops, online training and other opportunities will also be measured by monitoring and responding to feedback received and comparing year-on-year attendance and engagement data. We currently do this with our postgraduate research student attendance at workshops and report anonymous data to University Postgraduate Research Committee, so we intend to do the same with data on research staff attendance and report forward to Research Committee. We have found this a useful process in developing our postgraduate researcher offer and it is likely to be of equal value in the development of our provision for research staff.

All activities listed below have review dates in place and the whole plan will be reviewed and new actions created in preparation for our 4 year HR Excellence in Research external review in November 2017.

Dr Jen Smith and Dr Jackie Potter, on behalf of all contributors Learning and Professional Development Centre, November 2015



# **Appendix 1: Keele University Concordat Implementation Action Plan 2015 – 2017**

# Glossary

СоР	Code of Practice
DEP	Directorate of Engagement and Partnerships
ECRs	Early Career Researchers
E&D	Equality and Diversity
EIA	Equality Impact Assessment
FTE	Full time equivalent
HR	Human Resources
ILM	Institute of Leadership and Management
KPI	Key Performance Indicators
LPDC	Learning and Professional Development Centre
MAC	Marketing and Communications
PGR	Postgraduate Research Student
PVC R&E	Pro Vice Chancellor Research and Enterprise
RDF	Researcher Development Framework
REF	Research Excellence Framework
RI/ FRO	Research Institutes and Faculty Research Offices
SAT	Self-assessment team
SPRE	Staff Performance Review and Enhancement
SSDS	Student Support and Development Services
UEC	University Executive Committee

# **Keele University Concordat Implementation Action Plan 2015 – 2017**

Text in green is from the Concordat to Support the Career Development of Researchers.

#### **Section A: Recruitment and Selection**

*Principle 1: Recognition of the importance of recruiting, selecting and retaining researchers with the highest potential to achieve excellence in research.* 

- 1. All members of the UK research community should understand that researchers are chosen primarily for their ability to advance research at an institution.
- 2. Employers should strive to attract excellence and respect diversity (see Principle 6). Recruitment and selection procedures should be informative, transparent and open to all qualified applicants regardless of background. Person and vacancy specifications must clearly identify the skills required for the post and these requirements should be relevant to the role.
- 3. Research posts should only be advertised as a fixed-term post where there is a recorded and justifiable reason.
- 4. To assure fairness, consistency and the best assessment of the candidates' potential, recruitment and progression panels should reflect diversity as well as a range of experience and expertise. In order to promote these values, individuals who are members of recruitment and promotion panels should have received relevant recent training. Unsuccessful applicants should be given appropriate feedback if requested as this may be of assistance to the researcher in considering their further career development.
- 5. The level of pay or grade for researchers should be determined according to the requirements of the post, consistent with the pay and grading arrangements of the research organisation.

<b>Current policy and practice</b>	Any action to be taken	By whom	Progress	Review (including date)
at Keele				
Keele's Recruitment and	Ongoing monitoring and	HR and others involved in		Review completed by 31 July
Selection procedures aim to ensure a robust, fair and legally compliant approach to selecting all staff, including Researchers.	review of training completion rates (aim: 100% of all recruiting managers)	the recruitment process.		2016

Relocation and removal expenses are currently reimbursed up to a maximum amount – depending upon where the individual is relocating from. This policy applies to all members of staff, including Researchers and those on fixed term contracts.	The thresholds for relocation and removal expenses to be bench marked, after which an options appraisal will be submitted to the UEC for a decision. This will ensure that our relocation/ removal expenses are competitive within the market and assist with attracting the best candidates for our research roles.	HR	Work on this action is ongoing. Benchmarking activity has been completed the paper for UEC is currently being drafted.	Review completed by 30 November 2015.
Promoting Keele as an attractive employer, particularly for Researchers. Upon appointment, new Researchers are clear about expectations of them and the support available for them to succeed.	To review the academic probation procedure to ensure that this is captured and all staff are aware.	HR & key stakeholders		By 31 March 2016
Ensure that appointed staff have a research profile that will align with and enhance existing research strengths and the University Research Strategy.	To add in a slide to the Recruitment and Selection E-Learning package to ensure that recruiting managers in Academic areas consider the Research strategy in recruiting researchers.	HR		By 31 July 2016

Committed to ensure that all those involved in Recruitment and Selection are trained and keep their training up to date by completing it every two years. Within the training itself, ensure that the importance of the Person Specification is emphasised to ensure that objective measures are used in shortlisting.	Continue to ensure that recruiting managers complete recruitment and selection training every two years and refresh the training regularly.	HR		By 31 July 2016
The diversity profile of recruitment and promotion/rewards panels is	Diversity profiles to be reviewed by HR.	HR	Established	Review in July 2016 following the provision of the KPI information to UEC.
reported to the University Executive Committee (UEC) on an annual basis.	Reports to UEC to continue.	UEC		
Consider appropriate measures to address areas of workforce underrepresentation.	Design and develop a range of positive action measures to address any inequality in our staff profile, or barriers to progression.	HR and key stakeholders	In progress	31 July 2016

## **Section B: Recognition and Value**

Principle 2: Researchers are recognised and valued by their employing organisation as an essential part of their organisation's human resources and a key component of their overall strategy to develop and deliver world-class research.

- 1. Employers are encouraged to value and afford equal treatment to all researchers, regardless of whether they are employed on a fixed term or similar contract. In particular, employers should ensure that the development of researchers is not undermined by instability of employment contracts. This approach should be embedded throughout all departmental structures and systems.
- 2. Commitment by everyone involved to improving the stability of employment conditions for researchers and implementing and abiding by the principles and terms laid down in the Fixed Term Employees (Prevention of Less Favourable Treatment) Regulations (2002) and Joint Negotiating Committee for Higher Education Staff (JNCHES) guidance on the use of fixed-term contracts will provide benefits for researchers, research managers, and their organisations.
- 3. Research managers should be required to participate in active performance management, including career development guidance, and supervision of those who work in their teams. Employers should ensure that research managers are made aware of, and understand their responsibilities for the management of researchers and should provide training opportunities, including equality and diversity training, to support research managers in doing this. Institutions will wish to consider how research managers' performance in these areas is developed, assessed and rewarded, and how effectively this supports good research management.
- 4. Organisational systems must be capable of supporting continuity of employment for researchers, such as funding between grants, other schemes for supporting time between grant funding, or systems for redeploying researchers within organisations where resources allow. Funders are expected to make it a priority to consider how their policies, guidance and funding can be enhanced to help employers to achieve this objective.
- 5. Pay progression for researchers should be transparent and in accordance with procedures agreed between the relevant trade unions and the employers nationally and locally. In HEIs, pay progression will be in accordance with the Framework Agreement, though recognising the flexibility that institutions have in implementing the Framework.
- 6. Researchers need to be offered opportunities to develop their own careers as well as having access to additional pay progression. Promotion opportunities should be transparent, effectively communicated and open to all staff. It is helpful if clear career frameworks for early stage researchers are outlined in organisational HR strategies.

Current policy and practice at Keele	Any action to be taken	By whom	Progress	Review (including date)
0.0110010				
The Successfully Managing a	The current face-to-face	HR and LPDC.	Ongoing.	Review feedback and
Research Award workshop	workshop attracts low			engagement with the
contains information on	numbers. We will run the			learning pool resource after
inter alia People	face-to-face workshop in the			first academic year in order
Management for Principal	current format in Spring			to update and improve by
Investigators, including	2016 and 2017. However, we			September 2018.
managing staff on fixed-term	will develop an online			
contracts. Multiple services	version on learning pool to			Review feedback on grants
across the University	make the training accessible			workshop after delivery in

contribute to this workshop.	when and where researchers need it, rather than when it is centrally scheduled.  We will also commission an external provider to centrally deliver a grants workshop; before the end of the academic year–June 2016.			June 2016 to assess whether to make it part of the annual LPDC offer.
The University fully complies with the regulations for Fixed Term Employees (Prevention of Less Favourable Treatment) 2002.	Current policy and practice is already compliant with the Concordat and should be maintained. Continue to ensure that current policy and practice is adhered to.	HR	Established.	HR review all contract templates on an annual basis (around July each year) or following the change of legislation. Ongoing.
All staff are required to participate in SPRE which seeks to enhance performance development of individuals. A review of the effectiveness is being undertaken (October – December 2015) with recommendations to be put forward to the University Executive Committee (UEC)	Actions will be identified following the outcome of the review.	HR	Review in progress.	December 2015
We have a redeployment process in place which includes researchers who are approaching the end of their contract. This policy has recently been reviewed and is due for implementation.	Implement new redeployment procedure. In 2015, three Research members of staff were at risk, two of which were placed in to alternative employment within the	HR	Policy revised, implementation pending.	31 March 2016

Where promotions are	University. Aim to improve successful outcomes.  Current policy and practice is	HR	Established. Number of	The promotions panel sit on
considered, this is through a	already compliant with the		delegates has increased from	an annual basis and the
formal panel which takes	Concordat and should be		20 in 2014 to 54 in 2015.	diversity statistics are
account of expertise and	maintained. Continue to run			reviewed by University
experience to ensure a fair	workshops to support			Executive Committee (UEC).
process. The diversity of	individuals who are			This takes place between
applicants and successful	considering promotion.			September and December
promotees is recorded and				each year.
reported upon.				
Development and support to	Following successful one-day	LPDC	Meeting between LPDC staff	Review after 2016 event.
build leadership capability	event for Research Leaders		and PVC Research and	
and capacity in line with the	from across the university, a		Enterprise, November 2015.	
requirements of the new	further event to be			
research leadership and	developed for potential			
management structures.	research leaders. Event will			
	be delivered between			
	January and May 2016.			

### **Section C. Support and Career Development**

Principle 3: Researchers are equipped and supported to be adaptable and flexible in an increasingly diverse, mobile, global research environment.

- 1. It is recognised that positions of permanent employment are limited in the UK research and academic communities and that not all researchers will be able to obtain such a position. It is, therefore, imperative that researcher positions in the UK are attractive in themselves (and not, for example, solely as potential stepping stones to permanent academic positions). This requires that they provide career development which is comparable to, and competitive with, other employment sectors.
- 2. A wide variety of career paths is open to researchers, and the ability to move between different paths is key to a successful career. It is recognised that this mobility brings great benefit to the UK economy and organisations will, therefore, wish to be confident that their culture supports a broadminded approach to researcher careers and that all career paths are valued equally.

- 3. Employers, funders and researchers recognise that researchers need to develop transferable skills, delivered through embedded training, in order to stay competitive in both internal and external job markets. Therefore, as well as the necessary training and appropriate skills, competencies and understanding to carry out a funded project, researchers also need support to develop the communication and other professional skills that they will need to be both effective researchers and highly-skilled professionals in whatever field they choose to enter.
- 4. All employers will wish to review how their staff can access professional, independent advice on career management in general, particularly the prospect of employment beyond their immediate discipline base, or offering training and placements to broaden awareness of other fields and sectors.
- 5. Researchers benefit from clear systems that help them to plan their career development. Employers and funding bodies should assist researchers to make informed choices about their career progression by ensuring that their own policies and processes for promotion and reward are transparent and clearly stated and that all researchers are aware of local and national career development strategies.
- 6. Employers should provide a planned induction programme for researchers, on appointment to a research post, to ensure early effectiveness through the understanding of the organisation and its policies and procedures. They should also ensure that research managers provide effective research environments for the training and development of researchers and encourage them to maintain or start their continuous professional development.
- 7. Employers and funders will wish to consider articulating the skills that should be developed at each stage of their staff development frameworks and should encourage researchers to acquire and practise those skills. For example, researchers may be given the opportunity to manage part of the budget for a project, or to act as a mentor or advisor to other researchers and students.
- 8. Employers also should provide a specific career development strategy for researchers at all stages of their career, regardless of their contractual situation, which should include the availability of mentors involved in providing support and guidance for the personal and professional development of researchers. All researchers should be familiar with such provisions and arrangements.
- 9. Research managers should actively encourage researchers to undertake Continuing Professional Development (CPD) activity, so far as is possible within the project. It should be stressed that developmental activity can often have a direct impact on the success of the project, by distributing work, taking advantage of individual strengths and talents, and increasing the skill and effectiveness of researchers in key areas such as writing for publication or communicating with a wider audience. Funding bodies acknowledge that the training of researchers is a significant contribution to research output and they encourage employers and mentors to adopt these practices.

Current policy and practice at Keele	Any action to be taken	By whom	Progress	Review (including date)
Faculties and RIs induct new research staff. All new staff (regardless of role) undertake a Welcome to Keele session as part of the	The LPDC to explore how it can better support RI/FROs in the induction of research staff – for example by creating a research staff	LPDC	To be undertaken	June 2016.

Keele Knowledge	specific version of the			
programme. Analysis of	current induction checklist.			
attendance data shows that				
it is reaching 97% of new				
staff. A Research Ethics				
workshop runs 3 times per				
year as part of the Keele				
Knowledge programme for				
new staff. Elements of				
induction – such as E&D				
training – are also available				
online via Learning Pool.				
The new Personal and	Incorporate the new PPD	LPDC	Workshop ran in October	Review after each delivery.
Professional Development	resources for researchers		2015.	
(PPD) for Postdoctoral	that are being developed for			
Researchers workshop	April 2016 into the October			
(October 2015) is	2016 workshop.			
introductory and therefore				
best suited for new ECRS. It	Promote the October 2016			
was promoted via the LPDC	workshop directly to			
website and the new	research staff via email.			
Postdoc Forum (a staff-led				
group).	Once promotion of the			
	workshop has been			
	improved and content			
	enhanced for 2016, review			
	attendance data and			
	feedback to assess if the			
	workshop should run			
	semesterly and how to			
	increase reach and improve			
	content for 2017 delivery.			

Research staff can develop	The numbers of LPDC	LPDC	Ongoing	Annual review as part of the
the transferable skills that	courses aimed specifically at			LPDC researcher training
they need to be effective	research staff is not			monitoring and
researchers and highly-	extensive, though has			development in May-June
skilled professionals through	increased over the last 2			(2016).
accessing subject-specific	years (e.g. in the areas of IP,			
support through their RI/FRO	Impact and Engagement, and			The ability to book
and a broad range of training	research ethics). Through			workshops through Keele
and development through	examining the results of the			People will be in place for
the LPDC (both face-to-face	October 2015 researcher			the start of the academic
and online). 100% of LPDC	survey we can further			year (September 2016).
researcher workshops are	develop our offer in areas			
mapped to the RDF.	that research staff have			
	identified as a training need			
	(for example, enlisting			
	external providers to			
	centrally deliver media			
	training and a grants			
	workshop).			
	In 2015-16 we are inviting			
	HEaTED (an organisation			
	dedicated to supporting			
	professional development of			
	Technical staff) onto the			
	Keele campus to run training			
	courses in areas of relevance			
	to research. We will evaluate			
	the value of the HEaTED			
	offer to support our			
	researcher community.			
	De alex Constant			
	Develop Successfully			

	Managing a Research Award into an online learning pool course (see Section B).			
	The ability to book			
	workshops through Keele			
	People will mean that			
	research staff can easily filter			
	what is of relevance to their			
	needs.			
	Increase the number of			
	research staff taking up			
	training and development			
	offered through the LPDC by			
	at least 15% between			
	November 2015 and			
	November 2017.			
	Sustain and develop existing			
	relationships with training			
	providers and develop new			
	relationships to extend the			
	range of workshops on offer.			
Keele now has a set of easy	Contact Research Support	LPDC	In progress.	October 2017
to use templates to help	Services to inform them of			
manage or lead a project and	the new project			
a Leading Projects workshop	management methodology,			
is available as an open or	website and tools for sharing			
bespoke programme.	with researcher community.			
	Project management			
The Project Management	information and links to the			
methodology and templates	new website to be shared on			

are available on the LPDC website.	RSS website and with RIs/ FROs by end of December 2015			
Anonymous data on centrally-provided workshop attendance is fed back to University Postgraduate Research Committee. We have found this a useful process in developing our postgraduate researcher offer and monitoring year on year engagement and trends.	Collect and analyse anonymous data on the attendance of research staff at workshops and report forward to Research Committee, so that we can develop our research staff offer and monitor year on year engagement and trends. Aim to increase the number of research staff taking up training and development offered through the LPDC by at least 15% between November 2015 and November 2017.  Investigate how the current records system and the Keele People system (that we are moving to) can extract research staff data from data on academic staff in general. As research staff may fall under a range of job titles, we need to ensure that we are capturing the relevant information.	LPDC and HR	We are exploring how best to extract attendance figures for staff whose primary role is research from our new records system.	Produce end of academic year reports for Research Committee in June 2016 and June 2017. These can feed into preparations for our 4 year HR Excellence in Research external review in November 2017.

The LPDC and Careers and	We annually review and	LPDC and Careers and	Course being developed for	Review feedback and
Employability Service	refresh this course to make it	Employability.	delivery in new format in	participation rates after May
annually deliver Broadening	more attractive and		May 2016.	2016 delivery and revise,
Horizons which takes a	accessible to our			where deemed appropriate,
broad-minded approach to	researchers. For 2016			ready for Spring 2017
researcher careers. In Spring	delivery we have moved to 2			delivery.
2015, Broadening Horizons	half days, to allow a week in			
ran as two separate courses	between delivery to process			
(one for PGRs and one for	and reflect upon learning			
ECRs) and was adapted from	and undertake preparatory			
a 2 day course to 1 day, in	tasks.			
recognition of time				
constraints on busy				
researchers.				
Staff access advice on career	LPDC to scope careers	LPDC	Scoping exercise not yet	Scoping exercise to be
management from their line	support practice for early		started.	completed for April 2016,
manager, RI/ Faculty	career researchers in the			making any necessary
Research Office and	sector and use this to inform			changes by October 2016.
Research Support. The LPDC	discussion with key			
and Careers deliver	University stakeholders, with			To be reviewed in
Broadening Horizons	a view to making any			preparation for our 4 year
annually.	necessary changes for the			HR Excellence in Research
	start of the 2016/17			external review in November
An annual email to research	academic year.			2017.
staff is sent out from the				
LPDC in November to				
highlight local and national				
career and professional				
development opportunities				
available.				

Support and development	Engaging Researcher	RI/FRO, DEP & LPDC	In place	Annual review as part of the
re. research impact is	continues to run annually.	,	in place	LPDC researcher training
provided by the RI/FROs,	Making your Mark is taking			monitoring and
DEP and LPDC.	place in January 2016 and			development in May-June
DEF UNIT EL DE.	will be delivered by the			(2016).
The LPDC piloted Vitae's	facilitator who ran the 2013			(2010).
Making Your Mark -	pilot workshop.			
Introduction to Impact and	pilot Workshop.			
Engagement course in 2013				
and it is scheduled as part of				
our offer for January 2016.				
The University is piloting an	Impact Acceleration Fund	DEP	Impact Acceleration Fund	There will be an evaluation
Impact Acceleration Fund to	Pilot underway		applications are open and	of the Impact Acceleration
accelerate and catalyse all	,		will close in November 2015	Fund which will be reported
types of non-academic				to Research Committee in
research impact and				September 2016, where
enhance the process of				future actions (including
getting research outcomes				potential to repeat the fund)
into beneficiaries and wider				can be considered.
society. All researchers				
across Faculties/Schools and				
Research Institutes are				
eligible to apply for funding				
to support the full range of				
non-academic research				
impact activities.				
Writing for publication	LPDC to work with RIs/FROs	LPDC working with RIs/FROs	Work not yet started	Run an introductory
workshops were delivered	and staff in establishing the	and staff		workshop by the end of the
by an external facilitator in	most appropriate way to			academic year (June 2016).
November 2013 and will be	deliver writing support in			
again delivered in February	their area, such as research			Have a programme of
2016. In October 2015 a	staff only provision; staff and			writing retreats in place for

member of LPDC staff	PGRs together; Faculty-			the academic year 2016-17.
undertook training in	specific; cross-discipline, etc.			,
delivering writing retreats.				To be reviewed in
	To begin, run a workshop			preparation for our 4 year
	enabling the sharing of			HR Excellence in Research
	current practice around			external review in November
	writing retreats; outlining			2017.
	the structured writing			
	retreat model; and leading a			
	mini-retreat by the end of			
	the academic year. Ensure			
	that there is representation			
	from across the FROs/RIs.			
Keele has created the post of	In place	Research Support Librarian	Ongoing	Workshops offered will be
Research Support Librarian				part of the annual review of
(November 2014). The role				the LPDC researcher training
includes: providing advice				offer in May-June (2016).
and support on information				
resources and literature				
searching; offering training				
on Keele's reference				
management software,				
RefWorks; and fielding				
enquiries on Open Access				
publishing, the Keele				
Research Repository and				
copyright. The Research				
Support Librarian is running				
a range of workshops for				
research staff and				
postgraduate research				
students, advertised via the				
LPDC, including sessions on				

Refworks and on Publishing		
Research Open Access Using		
the Keele Publications		
Database. Has also delivered		
a half-day workshop on		
databases as part of the		
Postgraduate Researcher		
Development Days.		

#### **Section C: Support and Career Development continued**

Principle 4: The importance of researchers' personal and career development, and lifelong learning, is clearly recognised and promoted at all stages of their career.

- 10. Researchers should be empowered by having a realistic understanding of, and information about, their own career development and career direction options as well as taking personal responsibility for their choices at the appropriate times. Employers should introduce appraisal systems for all researchers for assessing their professional performance on a regular basis and in a transparent manner. It is important that researchers have access to honest and transparent advice on their prospects for success in their preferred career.
- 11. Employers will wish to ensure that developmental activities open to researchers include preparation for academic practice. Employers should take measures to ensure broad recognition of CPD schemes from other employing organisations as far as possible, so that researchers are not unduly disadvantaged when moving from one employer to another.
- 12. Employers will ensure that where researchers are provided with teaching and demonstrating opportunities as part of their career development, suitable training and support is provided.
- 13. Employers and researchers can often benefit if researchers have an input into policy and practice through appropriate representation at staff meetings and on organisation or management committees.
- 14. Mentoring arrangements should be supported by employers as a key mechanism for career development and enhancement

Current policy and practice	Any action to be taken	By whom	Progress	Review (including date)
at Keele				
The annual Staff	Ensure researchers on fixed-	HR	Review of SPRE scheme in	We will monitor the use and
Performance Review and	term contracts participate in		progress.	effectiveness of SPRE for all
Enhancement (SPRE) scheme	SPRE as mandated in Keele's			staff as part of the review
applies to all staff.	Fixed-term Working			currently being undertaken:

	Policy and Procedure. Ensure that 100% of Research Staff undertake/engage with SPRE process.			October 2015 – December 2016.
All research staff have a mentor.	Further develop the Mentoring at Keele resources to support mentoring within a research context.  Ensure mentoring training highlights resources available to support the personal and professional development of researchers.  Develop current Meaningful Mentoring workshop to offer a research specific core workshop. Provide separate research mentoring workshop/s between January and March 2016.  Identify where bespoke mentoring support and development would be beneficial within Schools, Research Institutes, Discipline/Subject areas.	LPDC	Meetings with Research Leaders within Schools and Research Institutes to identify needs/ materials already developed that can be shared / adapted.	Review mentoring provision and workshops April 2016.

The Learning and	Review Personal and	LPDC		Review April 2017.
professional Development	Professional Development			
Centre provides a	resources and activity for			
Professional Development	end of December 2015.			
Toolkit for staff. The new				
PPD for Post Docs workshop	Develop a set of Personal			
promoted Vitae's	and Professional			
Professional development	Development resources for			
planning for researchers	researchers on the LPDC			
online course (PDP ROC) and	website for April 2016.			
the RDF.				
Researchers who teach or	Publish a Teaching	LPDC	Teaching Development	Re-accreditation by the HEA,
demonstrate are provided	Development Framework to		Framework to be published	for aspects of the provision,
with teaching support and	clearly articulate the		by October 2016.	by the HEA is due in May
development via the LPDC	pathways and choices			2017.
and have access to the Keele	available.			
CPD route to HEA Fellow.				

### Section D: Researchers' Responsibilities

Principle 5: Individual researchers share the responsibility for and need to pro-actively engage in their own personal and career development, and lifelong learning.

- 1. Researchers are employed to advance knowledge and should exercise and develop increased capacity for independent, honest and critical thought throughout their careers.
- 2. Researchers should develop their ability to transfer and exploit knowledge where appropriate and facilitate its use in policy making and the commercialisation of research for the benefit of their employing organisation, as well as the wider society and economy as a whole.
- 3. Researchers should recognise their responsibility to conduct and disseminate research results in an honest and ethical manner and to contribute to the wider body of knowledge.
- 4. Researchers should also be aware that the skills and achievements required to move on from a research position may not be the same as the skills and achievements which they displayed to reach that position.

- 5. Researchers should recognise that the primary responsibility for managing and pursuing their career is theirs. Accordingly, they should identify training needs and actively seek out opportunities for learning and development in order to further that career and take personal responsibility for their choices. Research managers and employers also have a responsibility to provide honest advice and appropriate structures, and to equip researchers with the tools to manage their own careers. Research managers should encourage research staff under their supervision to attend appropriate training and career development courses and events.
- 6. Researchers should ensure that their career development requirements and activities are regularly discussed, monitored and evaluated throughout the year in discussion with their research manager and mentor, and that they commit themselves fully to all such activities. Researchers are encouraged to record their Personal Development Planning (PDP) and CPD activities, a log of which may be presented to current and future employers as appropriate.

Current policy and practice	Any action to be taken	By whom	Progress	Review (including date)
at Keele				
There is a University Policy	Current policy and practice is	HR and DEP	Established	Review January 2017.
and Procedure for Research	already compliant with the			
Misconduct that is available	Concordat and should be			
to all staff through the	maintained.			
intranet.				
A Research Ethics workshop	Established with scope to	LPDC and Research Support	Established.	Part of annual review of the
runs 3 times per year as part	expand the places available			LPDC researcher training
of the Keele Knowledge	to meet demand.			offer in May-June (2016).
programme for new staff				
and is well-attended.				
Researchers' development	Explore how the RDF can	LPDC and HR	The current SPRE review has	SPRE review currently being
requirements and activities	better inform SPRE		asked if the RDF is being	undertaken: October 2015 –
should be discussed and	discussions with research		used in SPRE meetings.	December 2016
monitored as part of their	staff.			
SPRE.				
Researchers can use	Pebblepad was highlighted in	LPDC	LPDC webpage update	LPDC webpage updated as
Pebblepad (e-portfolio) to	the PPD for Post Docs		October 2015.	needed and information will
record their Personal and	workshop as one option for			be reviewed at the end of
Professional Development	reflecting on and recording			the academic year – June
planning and CPD activities.	development. Add this			2016.

	information to the LPDC web resources for researchers webpages.			
IP workshop now runs annually.	Workshop ran December 2014. Format for delivery during 2015-16 academic year to be decided by DEP.	DEP.	In progress.	Part of annual review of the LPDC researcher training offer in May-June (2016).

### **Section E: Equality and Diversity**

Principle 6: Diversity and equality must be promoted in all aspects of the recruitment and career management of researchers.

- 1. The UK legislative framework outlaws discrimination on the basis of age, disability, sex, sexual orientation, race or religion. It also requires public bodies to take positive steps to promote equality, based on evidence and priorities, and to develop specific schemes and action plans related to gender, race and disability to address specific issues of underrepresentation or lack of progression.
- 2. As is the case for society as a whole, UK research will benefit from increasing equality and diversity in the recruitment and retention of researchers. The Concordat encourages the recruitment and retention of researchers from the widest pool of available talent, including those from diverse backgrounds.
- 3. It should be emphasised that the demanding nature of research careers has a disproportionate effect on certain groups. We strongly recommend that all members of the UK research community actively address the disincentives and indirect obstacles to retention and progression in research careers which may disproportionately impact on some groups more than others.
- 4. Employers should ensure that the working conditions for researchers provide the flexibility necessary for successful research performance in line with legal requirements. Employers should recognise that for parents and others who have taken career breaks, including parental leave, have worked part-time, or have taken atypical routes into research, the "early career" period may be prolonged, and this may be a time where the risk of attrition from the research path is most acute. Working conditions should allow both female and male researchers to combine family and work, children and career.
- 5. It is important for employers to respond flexibly to requests for changed work patterns and to resist instant refusals on the assumption that, because research has always been carried out in a particular way, it cannot be done differently.
- 6. Funders should continue to ensure that their funding mechanisms and policies are adapted to changing diversity and equality legislation and guidance, for example in their provision of additional funding and duration of grant to cover paternity and adoptive leave as well as maternity leave.
- 7. Employers should aim for a representative balance of gender, disability, ethnicity and age at all levels of staff, including at supervisory and managerial level. This should be achieved on the basis of a transparent equal opportunity policy at recruitment and at all subsequent career stages. Diversity should be reflected on selection and evaluation committees. What is 'representative' will vary according to the nature of the institution and the

- academic research subject, but institutions should aim to ensure that the percentage of applicants, and ultimately appointments, from a particular group to any given level should reflect the percentage in the available pool at the level immediately below.
- 8. Account should also be taken of the personal circumstances of groups of researchers. Examples would include researchers who have responsibility for young children or adult dependants, researchers for whom English is not a first language, older or younger researchers, or researchers with disabilities and long-term health issues. Employers and funders should change policies or practices that directly or indirectly disadvantage such groups.
- 9. All managers of research should ensure that measures exist at every institution through which discrimination, bullying or harassment can be reported and addressed without adversely affecting the careers of innocent parties.
- 10. Employers should also consider participation in schemes such as the Athena SWAN Charter, the Juno Project and other initiatives aimed at promoting diversity in research careers.

Current policy and practice at Keele	Any action to be taken	By whom	Progress	Review (including date)
Where promotions are considered, this is through a formal panel which takes account of expertise and experience to ensure a fair process. The diversity of applicants and successful promotees is recorded and reported upon.	Current policy and practice is already compliant with the Concordat and should be maintained.	HR	Established	The promotions panel sit on an annual basis and the diversity statistics are reviewed by University Executive Committee (UEC). This takes place between September and December each year.
Women are encouraged to apply for promotion to Senior Research roles through the University's promotions procedure. A series of workshops are held each year to provide all relevant staff with the information and tools to apply for promotion.	Maintain current practice.	HR	Established. 54 delegates attended promotions workshops in 2015, an increase of 34 from 2014.	The promotions panel sit on an annual basis and the diversity statistics are reviewed by University Executive Committee (UEC). This takes place between September and December each year.

The University has a	Promote and monitor	LPDC	Delivery in 2016 is third year	Annual review as part of the
commitment to support	researcher engagement with		of delivery.	LPDC researcher training
gender equality and make	the Springboard		o	monitoring in May-June
opportunities available to	development programme			(2016).
women researchers and	and the Leadership			(2010).
leaders	Foundation for Higher			Springboard programme will
reducis	Education Aurora			be reviewed for impact and
	programme.			reach during 2016 by LPDC
	programme.			and Athena SWAN officer.
	The Keele Forward initiative			and Athena Swart officer.
	is being developed to build			Aurora, Springboard and
	capacity for and accessibility			other mentoring schemes to
	to leadership/committee			be reported on by LPDC to
	roles.			the University SAT, January
	Toles.			2016 and reviews to
				continue annually from then
				onwards.
The University is committed	The LDDC are developing	HR and LPDC	Ongoing	
The University is committed	The LPDC are developing mechanisms to further	HR and LPDC	Ongoing	HR review the forthcoming
to ensuring staff are				training programmes every
appropriately trained in	integrate E&D into the			January and July to ensure
equality and diversity as part	development of all learning			sufficient capacity exists.
of its Equality Objectives and	programmes, including the			
action plan. All new	use of Vitae resources to			A review of Equality and
employees receive E&D	support the researcher			Diversity provision, including
training as part of their	community.			Unconscious Bias training
central induction (Keele				will be undertaken when
Knowledge Programme) and	Unconscious Bias training			new E and D structure is fully
E&D is well embedded into a	will be offered within the			populated. December 2016
range of core courses, for	core learning and			
example the Supervisor	development offer.			LPDC annually review
Development Programme				training in May-June.
and the PG Certificate in				
Teaching and Learning. A				

range of bespoke training has also been undertaken throughout the year.  Keele participates in a	Stonewall submission has	HR	Submission made, outcome	Spring 2016
number of external frameworks, such as Stonewall Diversity Champions Programme, 'Two Ticks' and Athena SWAN/ gender equality mark charters to raise the profile of the University as an employer of choice.	been made. Accompanying questionnaire has been sent out for completion. Awaiting outcome of submission and any recommendations.	TIN	pending. The submission process has helped the University to identify areas where activities could be increased to support the Stonewall agenda.	Spring 2010
	Continue with the Athena SWAN programme of activity, , supporting the following areas across the University with their Athena Swan submissions: - School of Nursing & Midwifery (Bronze) – Nov 2015 - School of Law (Bronze) – 2016 - Research Institute for Primary Care and Health Sciences (Gold) – April 2016 School of Psychology (Silver) – 2016 Additionally, during 2016,	HR	In progress	Ongoing

	support the resubmissions from the School of Computing & Maths (Bronze) and the School of Pharmacy (Silver).			
	Renew Department for Work and Pensions 'Two Ticks' Mark.	HR	In progress	31 July 2016
The University has a strategic commitment towards internationalisation and fostering good relations on campus.	International Women's Day will be held again in 2016, plus additional events coordinated by the Policy and Development Officer (Student Experience and Equalities).	HR&SS	Established	31 July 2016
The University has a suite of Family friendly working policies and an on-site Day Nursery.	Ensure policies are kept up to date with relevant legislation.	HR	Established	31 December 2016